



# FLOTEK High Performance Racing Heads

## Warehouse Distribution Program

### About

FLOTEK High Performance Racing Heads is dedicated and focused on three priorities: Performance, Quality and Competitive Pricing. Each FLOTEK cylinder head is fully inspected and assembled in Evansville, Indiana.

### Hours of Operation

Friendly and knowledgeable consultative personnel are available from 8am to 5pm Central Standard Time, Monday thru Friday.

Technical advice is available from one of our cylinder head specialist personnel. For assistance, contact Tri-State Cylinder Head (FLOTEK High Performance Racing Heads) at 800-421-0095, fax at 812-421-0983, or visit our website for technical manual, product catalog and recommendations at [www.flotekheads.com](http://www.flotekheads.com).

### Physical Location:

Tri-State Cylinder Head, Inc.  
1712 Read Street  
Evansville, IN 47710

### Warehouse Location:

FLOTEK Cylinder Heads  
1312 Read Street Unit Q  
Evansville, IN 47710

### Shipping Information

All orders to individuals can be pre-paid by credit card with 2.0% added to invoice. FLOTEK High Performance Cylinder Head ships across the United States and Canada. International shipping upon request.

All orders to jobber or warehouse distributor accounts will be **credit card with 2.0% additional** to invoice or **term 30 days**.

## **Damaged Merchandise**

All shipments are fully insured. Any claim for damage must be made to the freight carriers. Do not return damaged merchandise to FLOTEK High Performance Racing Heads unless prior arrangements have been made. Please contact us at 812-421-0095 if you need assistance.

## **Merchandise Returns**

Merchandise may be returned only if prior approval has been granted by FLOTEK High Performance Racing Heads. All merchandise returned for credit must be in perfect unused condition and will be inspected at time of receipt. It must be returned prepaid and insured and may be subject to a handling charge. Credit to warehouses will be issued at the lowest purchase price within the last twelve months. Please contact FLOTEK High Performance Racing Heads at 800-421-0095 ask for Stephanie to receive a Returned Goods Authorization (RGA) number for product before shipping to FLOTEK, Tri-State Cylinder Head, Inc.

## **Pricing Information**

All prices are subject to change without notice. Price lists are available from FLOTEK High Performance Racing Heads, Tri-State Cylinder Head, Inc. All orders to jobber or warehouse distributor accounts will be credit card with 2.0% additional or term 30 days. To confirm pricing email Susan Schmitt at susanparnell.ss@gmail.com or phone at 1800-270-0095.

## **Limited Warranty**

FLOTEK Performance Cylinder Head warrants each new FLOTEK Cylinder head to be free from defect in workmanship for a one (1) year period from date of purchase provided that the FLOTEK Cylinder Head is properly installed, subjected to normal use and service and that the cylinder head is not modified or changed in any way, nor damaged because of negligence by the customer or installer or used for racing or competition purposes. Our repair facility and warranty service is located at **1712 Read Street, Evansville, Indiana 47710 Attention: Stephanie**. Customers who believe they have a defective product should either return it to the dealer from which it was purchased or ship it directly to Tri State Cylinder Head, Inc. (FLOTEK Performance Racing Heads). Include proof of purchase and a complete description of the problem. The product must be returned freight prepaid. If a thorough inspection of the cylinder head by the factory indicates defects in workmanship or material, our obligation shall be to repair or replace the product. Warranty covers only the product itself and not the cost of installation or removal.

## **Warehouse Distribution Terms**

To maintain warehouse distribution with FLOTEK High Performance Racing Heads, a minimum order of twenty (20) cylinder heads is required. A combination of small block Ford, small block Chevy, big block Chevy, bare or assembled is satisfactory to acquire and sustain warehouse distribution.



# FLOTEK High Performance Racing Heads

## VENDOR INFORMATION

Full Company Name:

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Remit to Address:

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Phone Number: \_\_\_\_\_

Fax Number: \_\_\_\_\_

Purchasing Contact/Email: \_\_\_\_\_

Accounting Contact/Email: \_\_\_\_\_

Credit Terms: \_\_\_\_\_

Ship Terms: \_\_\_\_\_

Account Number: \_\_\_\_\_

Hours of Operation: \_\_\_\_\_

Description of Product Line: \_\_\_\_\_



# FLOTEK High Performance Racing Heads

## Cooperative Pricing Policy

Features:

- Discounts offered on featured product.
- Discounts on the rest of the line to encourage the customer to stock their shelves now.
- Some qualifying orders receive door prizes.

Customer Appreciation Sales Promotion Opportunity Participation Fee:

\$250.00 Payment Options: Credit (Above Normal Co-op) or Free Goods

Orders: 2 orders @ 5% extra discount Terms: Extra 30 days beyond normal cash discount terms (i.e. 2% 10th becomes 2% 2nd 10th)

Door Prizes/Appreciation Prizes: Apparel (# of pieces: \_\_\_\_\_) or other: \_\_\_\_\_



# FLOTEK High Performance Racing Heads

## General Warranty

FLOTEK Performance Cylinder Head warrants each new FLOTEK Cylinder head to be free from defect in workmanship and materials for a one (1) year period from date of purchase provided that the FLOTEK Cylinder Head is properly installed, subjected to normal use and service and that the cylinder head is not modified or changed in any way, nor damaged because of negligence by the customer or installer or used for racing or competition purposes. Our repair facility and warranty service is located at **1312 Read Street Unit Q, Evansville, Indiana 47710 Attention Stephanie**. Customers who believe they have a defective product should either return it to the dealer from which it was purchased or ship it directly to Tri State Cylinder Head, Inc. (FLOTEK Performance Racing Heads). Include proof of purchase and a complete description of the problem. The product must be returned freight prepaid. After a thorough inspection of the cylinder head by the factory indicates defects in workmanship or material, our obligation shall be to repair or replace the product. Warranty covers only the product itself and not the cost of installation or removal.



# FLOTEK High Performance Racing Heads

## Trade Reference

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_

Name: \_\_\_\_\_ Company Name: \_\_\_\_\_

Company Address: \_\_\_\_\_ Email: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

## Trade Reference #1

Name: \_\_\_\_\_ Company Name: \_\_\_\_\_

Company Address: \_\_\_\_\_ Email: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

## Trade Reference #2

Name: \_\_\_\_\_ Company Name: \_\_\_\_\_

Company Address: \_\_\_\_\_ Email: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

## Trade Reference #3

Name: \_\_\_\_\_ Company Name: \_\_\_\_\_

Company Address: \_\_\_\_\_ Email: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Susan Schmitt  
National Performance Sales  
FLOTEK Performance Cylinder Heads  
[susanparnell.ss@gmail.com](mailto:susanparnell.ss@gmail.com)  
[www.flotekheads.com](http://www.flotekheads.com)  
Cell: 812-449-9767  
Fax: 812-421-0983



# FLOTEK High Performance Racing Heads

## Request for Bank Credit Reference

To:  
Date:  
Credit Reference For: **Tri-State Cylinder Head, Inc.**

The aforementioned client is applying for a credit application and has named your bank as a credit reference. The client has authorized us to access confidential information, so please take a moment to provide information to the following questions:

1. Name of Bank: \_\_\_\_\_

2. Routing Number and Account Number:

\_\_\_\_\_  
\_\_\_\_\_

3. Name of Banker: \_\_\_\_\_

4. Address of Bank:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Phone of Bank: \_\_\_\_\_

Thank you for your assistance!

Susan Schmitt  
National Performance Sales  
FLOTEK Performance Cylinder Heads  
[susanparnell.ss@gmail.com](mailto:susanparnell.ss@gmail.com)  
[www.flotekheads.com](http://www.flotekheads.com)  
Cell: 812-449-9767  
Fax: 812-421-0983